



Hotel Information

Welcome to the **TAGUNGSHOTEL Jesteburg**! Only 40 kilometres south of Hamburg, this modern conference hotel is situated right in the beautiful countryside of the **Nordheide**.

Ten modern **conference rooms** with plenty of day light and direct access to our quiet gardens and adjoining forest, combined with **112 non-smoking guest rooms**, one large restaurant with a large outdoor terrace, our hotel bar as well as our stylish **Executive Lounge** for your exclusive banquet event with its private terrace and open fire place, will offer you the perfect setting for your company meeting, work shop, training seminar and/ or private / family event.

All of our 112 guest rooms have an en suite bathroom with a shower, a safe for your valuables, a telephone with voice mail and wake up function, satellite TV with a variety of radio channels as well as free high speed WiFi access.

Our large hotel restaurant accommodates up to 130 guests and opens for breakfast, lunch and dinner. Besides the daily changing menu for all of our hotel guests, we offer a variety of delicious **menus** and **buffets** you can reserve exclusively for your own eventing get together. Our two outdoor **BBQ sites** can be reserved for your private dinner events during the warmer months of the year.

Our partner for **team building** and fun activities, the event agency **Gut Thansen**, will be happy to work with you and your team on challenging and exciting in-/ and outdoors tasks which can be booked in addition to your regular conference package.

Additionally, as part of your conference package, you can reserve time with our head chef Henrik Elbers and book a **team cooking event** or a **vine tasting seminar**.

Below, in alphabetical order, you will find some comprehensive information about our services, facilities and amenities. For pricing regarding room and conference rates please contact our reception at **+49 (0) 4183 9390** or via email at **info@tagungshotel-jesteburg.de**

Services, Amenities, Facilities A-Z

Dear Guests,

a warm welcome to you and thank you for staying with us at the **TAGUNGSHOTEL Jesteburg!**

To make your stay more enjoyable, please find below some important information about our hotel and facilities. If you need assistance at any time, please do not hesitate to contact a member of our staff.

Arrival and Departure: Check in Mondays through Thursdays is possible until 10:00 p.m. For arrivals past 10:00 p.m. and arrivals Fridays through Sundays, please contact the reception beforehand. On your departure day, we ask you to check out of your guest room by 10:00 a.m.

Bank: The following banks are based in Jesteburg and are all within walking distance:

HypoVereinsbank AG, Hauptstraße 18 (only Selfservice Counter)	Telefon: (04183) 97450
Sparkasse Harburg-Buxtehude, Hauptstr.66	Telefon: (04183) 79350
Volksbank Nordheide eG, Hauptstraße 50	Telefon: (04183) 79460

Bar (Hotel): There are two bars located in our hotel: The **Lounge Bar** in our lobby can be booked for your private receptions and get-togethers. Our main **Hotel Bar** is located in the basement and opens Monday through Friday from 7:30 p.m. until 01:00 a.m. Please follow the sign pointing downstairs, near the entrance to our restaurant.

Breakfast: Breakfast is served Monday through Friday from 07:00 am in the Hotel Restaurant on the main floor and Saturday and Sunday from 07:30 a.m.

Cleaning: You may leave your clothes for washing and ironing at the reception. We do not offer any dry cleaning at the hotel. However, there is one dry cleaning shop available in Jesteburg. Please contact the reception for further information.



Emergency Exits: In case of an emergency evacuation, please take note of the emergency plan in your bedroom (on the guest room door) or the emergency plans distributed throughout the property and follow the evacuation instructions. You will find several fire extinguishers throughout the building, which are also clearly marked on the emergency plans. The assembly point is located on the lawn right in front of the main hotel entrance.

Emergency Phone Numbers:

Fire Department/ Medical Help **0 112**
Police **0 110**

Extras: For any extras, such as pillows, towels, additional blankets, etc., please contact the reception.

Guestroom Safe: A guest room safe is located in your guest room closet. To program your safe, enter a 4 digit number and press the # sign. The door will shut. To open the safe, enter your 4 digit code and press the # sign again. Please keep your valuables locked up at all times. When checking out of the hotel, we ask you to leave the safe door unlocked for the guests arriving after your departure.

Hospital: The nearest hospital is based in Buchholz, which is 8 kilometres away from Jesteburg.

Krankenhaus Buchholz Telefon: (01481) 13 - 0
Steinbeker Straße 44
21244 Buchholz i.d.N. www.krankenhaus-buchholz.de

Internet: We offer free internet (broadband) in all our guest rooms and conference rooms. Internet connection cables (for Broadband) are available at the reception for a refundable fee of Euro 5,-. High speed Wireless LAN (**WiFi**) is also available free of charge in all public areas, conference rooms and guest rooms.

To connect to our complimentary WiFi (**THJesteburg**) please turn to our reception for your username and password.

International travel adapters and mobile telephone chargers: To plug your electrical devices from your home country into our electrical sockets, travel adapters are available at the reception for a small refundable deposit. We also carry phone chargers for all common brands such as iPhone, Samsung and Sony.

Leisure Room: a leisure room with pool tables, table tennis, a dart machine, and a TV is available next to our hotel bar in the basement.

Newspapers: Are available at the reception.

Payment: We accept all major credit cards such as American Express, MasterCard and Visa. Please understand that we do not offer a foreign currency exchange service. The local banks in Jesteburg will be happy to assist you, if needed.



Pillows and towels: For additional linen (towels, sheets, etc.) please contact our reception. We also offer a variety of pillows in different shapes and sizes to guarantee you a good night sleep. Our housekeeping department will be happy to assist you.

Pharmacies: There are three local pharmacies in Jesteburg:

Jesteburger Apotheke, Hauptstraße 6	Telefon (04183) 3563
Seeve Apotheke, Hauptstraße 86	Telefon (04183) 2230
Stubbenhof-Apotheke, Am Stubbenhof 4	Telefon (04183) 3011

Physicians: In case you are in need of medical assistance (non emergencies!) you can contact one of the following physicians:

General Physician:

Dr. Petra Leschig & Katrin Pinninghoff, Seevestraße 6	Telefon (04183) 77834-0
Dr. H.v. Schuckmann, Lindenstraße 6 a	Telefon (04183) 4654

Gynecology:

Dr. Pia Fieseler, Lindenstraße 6 a	Telefon (04183) 7979919
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Orthopedist:

Soumer Al Hassani, Allerbeeksring 57	Telefon (04183) 50888
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Dentist:

Dr. Tilli Hanßen, Hauptstraße 8	Telefon (04183) 4394
Dr. med. dent. H.C. Neuschulz, Hauptstraße 57	Telefon (04183) 972520

Optician:

DER BRILLENMEISTER, Brückenstraße 15	Telefon: (04183) 5699
Optiker Meins Jesteburg GmbH, Hauptstr. 10	Telefon: (04183) 5717

Reception: The reception is open Monday through Thursday from 7.30 a.m. until 10:00 p.m. Friday through Sunday opening hours vary depending on our hotel occupancy. If the reception is closed, please contact a member of our restaurant staff. The hotel restaurant is open until 10:00 p.m.

Restaurant: You will find our hotel restaurant on the ground floor. When you enter our building through the main entrance, please turn left after the reception. The restaurant is located at the end of the long hallway.

Breakfast	7.00 - 9.00
Conference break I	10.00 - 11.00
Lunch	12.30 - 13.30
Conference break II	15.00 - 16.00
Dinner	18.00 - 21.00

Room Key: Your room key also opens the side entrance door during the night hours. Our main entrance will be closed from 09:00 p.m. until 06:00 a.m. The side entrance is located right next to the reception and can be opened from 1) the inside by pushing down the emergency bar and 2) the outside by using your room key.



Sport Facilities: Our fitness room is located on the first floor near the guest rooms 125 and 126 and is open daily from 06:30 a.m. to 10:00 p.m. It offers two treadmills, three spinning bikes, one crosstrainer, a weight station, small weights and a punching bag. In addition there is an activity room near the hotel bar in the basement with two pool tables, table tennis and darts.

Telephone: Please dial "0" to get an outside line. To call internationally, please dial "0", then "00 plus the country code", then the actual phone number. To contact the reception dial "9", to call another room, dial the actual room number. For long distance phone calls, standard calling fees will be billed to your room.

Wellness and Massages: After a long and stressful conference day, we are happy to offer a wide variety of soothing and relaxing massages. Our wellness team is available most Mondays through Thursdays from 02 p.m. until 08 p.m. To schedule an appointment please contact our reception.

Wake Up Call: You have the possibility to schedule a wake-up call with the hotel telephone in your room.

Enjoy your stay!

TAGUNGSHOTEL Jesteburg
Itzenbütteler Straße 35
D-21266 Jesteburg

Telefon: +49 4183 93 90
Telefax: +49 4183 93 91 00

E-Mail: info@tagungshotel-jesteburg.de
Internet: <http://www.tagungshotel-jesteburg.de>



General Manager: Mareike Saskia Knoppe
+49 (0) 4183 939 303
mareike.knoppe@tagungshotel-jesteburg.de

Reception: Bärbel Lübberstedt
Elke Möricke
Andrea Pormann
Katrín Weinert
+49 (0) 4183 939 0
info@tagungshotel-jesteburg.de

Food & Beverage: Henrik Elbers
+49 (0) 4183 939 308
henrik.elbers@tagungshotel-jesteburg.de

Directions: Arriving by car

Motorway A1

Take **Exit Hittfeld**, heading towards **Jesteburg**. Once you have arrived in Jesteburg, follow the main road for approximately 800 meters. You will pass **the Star petrol station** on your left. After you have passed the patrol station, take your next right onto **Sandbarg** (heading towards **Itzenbüttel**). You will find the entrance to the hotel estate after 500 meters (TAGUNGSHOTEL Jesteburg) on your left hand side.

Motorway A7

Take Exit **Fleestedt**, driving through **Harmstorf**, heading towards **Jesteburg**. Once you have arrived in Jesteburg, follow the main road for approximately 800 meters. You will pass **the Star petrol station** on your left. After you have passed the petrol station, take your next right onto **Sandbarg** (heading towards **Itzenbüttel**). You will find the entrance to the hotel estate after 500 meters (TAGUNGSHOTEL Jesteburg) on your left hand

Banking:

IBAN 19200 300 00 000 670 1510
BIC HYVEDEMM 300
Swift HYVEDEMM

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6